



Position Description: Adventure Guide

About Us

Go Adventure Nagambie embraces everything the beautiful Nagambie Lakes and Goulburn River region has to offer. Our mission is simple and powerful: "Creating fun for everyone."

We've been locally owned and operated for over 30 years, offering water-based adventures from our base at the Nagambie Lakes Regatta Centre. As we enter an exciting phase of growth, we're looking for a passionate, detail-oriented coordinator to help us deliver unforgettable guest experiences and support our expanding operations.

Our Values

We live by seven guiding values that shape every experience we create:

- **SAFETY** – We prioritise safety in every action, for every person and every experience
- **CUSTOMER** – Our customers are at the core of everything we do; we create unforgettable experiences that spark lasting memories and glowing reviews
- **INCLUSIVITY** – We celebrate diversity and design with accessibility, respect, and belonging in mind
- **SUSTAINABILITY** – We protect and celebrate nature through every choice we make, from operations to education
- **PRIDE** – We take pride in every detail—from our experiences to our presentation
- **COMPLIANCE** – We operate with integrity, diligence, and uphold the highest standards in compliance and operational care
- **FUN** – We bring fun to every moment—for our team, and for our guests

The Opportunity

As **Adventure Guide**, you'll be the storyteller, safety leader, and guest champion on every adventure. Whether guiding a cultural cruise, paddle tour, or eco-experience, you'll help guests feel welcome, informed, and inspired. If you love connecting with people, sharing knowledge, and creating joyful moments outdoors, this role is for you.

Role Details

Type: Part-Time or Casual (flexible based on candidate)

Location: Nagambie Lakes Regatta Centre, 66 Loddings Lane, Nagambie

Remuneration:

- Above award wage + applicable super
- Discounted adventure services for family and friends
- Salary commensurate with experience and capabilities

Required Qualifications

-  First Aid Certificate
-  Working with Children Check

-  Marine Licence
-  Cultural, environmental or sustainability training (highly regarded)



Ideal Candidate Experiences

We're looking for someone who's engaging, knowledgeable, and passionate about guest connection. The ideal Adventure Guide will have experience in:



Outdoor Guiding or Adventure Tourism

Leading water-based or nature-based tours with a focus on safety and storytelling



Cultural Interpretation & Respectful Storytelling

Delivering First Nations narratives or place-based education with authenticity and care



Eco-Tourism & Sustainability

Sharing environmental insights and promoting low-impact travel practices



Group Facilitation & Guest Engagement

Creating inclusive, joyful experiences for families, couples, and celebration groups



Digital Communication & Guest Interaction

Using booking platforms, social media, or messaging tools to support guest engagement



Adaptability & Inclusivity

Supporting neurodiverse guests, families with children, and older adults with empathy and flexibility



Key Responsibilities

- Lead guided tours with professionalism, warmth, and safety Deliver engaging commentary tailored to each guest group
- Ensure all equipment is used safely and appropriately
- Support guests with onboarding, safety briefings, and accessibility needs
- Collaborate with the Adventure Lead and Customer Experience Coordinators to ensure smooth operations
- Maintain high standards of presentation and guest care
- Contribute to feedback collection and continuous improvement
- Represent Go Adventure Nagambie's values in every interaction—on water, on land, and online



Seasonal Flexibility

This role requires availability across weekends, school holidays, selected public holidays, and weekdays—aligned with customer demand and seasonal operations.



Apply Now

If you're ready to create joy for every guest, support a thriving local business, and grow with a values-driven team, we'd love to hear from you.

Send your cover letter and resume to:

 admin@goadventurenagambie.com.au

 www.goadventurenagambie.com.au